



NEW LIFE II

Recovery Community Center

☎ 860.223.4177

🌐 www.Newlife2.org

📍 117 West Main Street
New Britain, CT 06051

THE GLORIA HOUSE INTEGRATED HEALING FACILITATOR OUTREACH ADVOCATE

Employment Status: \$18.50 per hour 1 Part Time Position. The Gloria House IHF Outreach Advocate will report to The Gloria House Director

Position Summary: The Gloria House IHF Outreach Advocate will provide trauma-sensitive, recovery-oriented, culturally sensitive peer-to-peer support as needed to potential, current, and previous Respite Home guests. Advocates honor people's choices to use their stay in the way that works best for them. Advocates must be willing to use their own lived experience in an open and intentional manner. The Advocate will provide flexible and creative direct support based on individual needs that prioritize Harm Reduction perspectives to support individual ways of making meaning and walking through the world.

Principle Duties and Responsibilities include offering support in person and by phone, to individuals on The Gloria House waitlist, guests transitioning out, and to previous guests who have left the House within the last 30 days to develop relationships easing transition. IHF Outreach Advocates provide peer support to potential, current, and previous guests to explore, self-determine and to advocate for their needs appropriately, at the House or in the community. IHF Outreach Advocates support guests to identify their needs and hopes for stay, including but not limited to connection to their existing natural network and with community supports. IHF Outreach Advocates have the flexibility needed to explore resources with guests outside of the House to ease transition.

General duties of the IHF Outreach Advocate include partnering with Gloria House Advocates to provide additional peer support to potential, current, and previous guests to develop a peer support network, connecting guests to the Recovery Community Center, answering the respite phone, neighborhood outreach, and other duties as assigned by The Gloria House Director.

Advocates must be able to explore intense topics while staying open and curious (e.g., challenging gender and other societal norms, self-injury, suicide, being multiple, hearing distressing voices, etc.). The IHF Outreach Advocate will also attend ongoing educational opportunities and manage the IHF Support Line. IHF Outreach Advocates will assist The Gloria House Advocates, support other New Life II initiatives, and onboard new employees as needed.

Additional Duties and Responsibilities The IHF Outreach Advocate will:

- Have intentional conversations with potential guests, assist with entrance and exit conversations, and document collection.
- Will create consistent intentional opportunities and invitations for connection

- Accompany, and/or provide transportation to appointments, meetings, or community resource settings when possible
- Ensure guests have access to information about the House and bridging supports
- Participate in Community Outreach to connect with local community groups, organizations, host orientations/tours and present The Gloria House to local, regional, and national forums.

REQUIRED SKILLS AND ABILITIES:

- Direct lived experience with psychiatric diagnoses, extreme states, trauma, problematic substance use, incarceration, houselessness or other life-interrupting challenges
- Ability to advocate for guests to take leadership in their own healing process
Respectful compassion toward people's thoughts, ways of being or acting, ideas and needs under pressure
- Self-awareness to take responsibility for own mistakes, successes, weaknesses, and strengths, willing to seek support when needed
- Curiosity about all perspectives, and actively participate in the Peer Support movement
- Basic understanding of Microsoft Office, Online/Social Media Platforms
- Excellent communication skills, both written and verbal
- GED/HS Diploma or equivalent determined by New Life II

Successful candidates have:

- Direct lived experience receiving services in the behavioral health system
- Experience with advocacy, group facilitation and/or peer support
- Trained in IHF, Intentional Peer Support, Hearing Voices, Alternatives to Suicide, and Anti-Oppression frameworks
- Access to your own vehicle that you can use for work
- Bilingual/bicultural in English and American Sign Language or Spanish, strongly encouraged
- Ability to work both independently, and as a member of a team

BENEFITS:

- Flexible schedule
- In House Training

Team Members of The Gloria House Respite Home are valuable Team Members of New Life II Recovery Community Organization. All Team Members must adhere to current policies and procedures (HIPPA Confidentiality) and are responsible for exemplifying the values of New Life II. Team Collaboration is essential for personal well-being and programmatic success.

New Life II is an equal opportunity employer and does not discriminate based on race, religion, gender orientation, and abilities. We value diversity and strive to have Team Members representative of the people we serve.